



PRIVACY POLICY FOR WEBSITE VISITORS

With the following data protection information we would like to give you an overview of which personal data is processed when you visit the LV CASINO website at www.lvcasino.li.

The person responsible within the meaning of the GDPR is:

LV INVESTMENTS AG
Business park 2
9492 ash trees
Liechtenstein
Telephone: +423 390 09 99
Email: office@lvcasino.li
Website: www.lvcasino.li

Data protection inquiries must be submitted in writing by post to the address given above or electronically to the following email address: datenschutz@lvcasino.li

Description and scope of data processing as well as your rights

Our processing of the personal data of the visitors to our website is limited to the data that is necessary to provide a functional website, our content, and our services. The processing of our users' personal data only takes place for the purposes agreed with them or if there is another legal basis (within the meaning of the GDPR). Only such personal data is collected that is actually necessary for the implementation and processing of our tasks and services or that you have provided to us voluntarily.

Provision of the website

Every time our website is accessed, our web server automatically records data and information from the computer system of the accessing computer in so-called server log files. The following data is collected:

- Browser type and browser version,
- operating system used,
- Referrer URL,
- IP address/hostname of the accessing computer
- Time of server request.

We cannot assign this data to specific persons. This data will not be merged with other data sources. Subject to any statutory retention periods, users' IP addresses will be deleted after use has ended. The temporary storage and statistical evaluation of data that cannot be

assigned to specific users only serves to ensure system security and the security of user data (e.g. the detection of any faulty links and program errors as well as attacks on the system).

Online shop

LV Casino offers customers the ability to purchase various Casino Shop Products in its Online Shop at www.lvcasino.li/shop. Terms and Conditions of this Online Shop you can find here. On the according page, we inform you about the reason and scope of the data acquisition. You accept these Terms and Conditions by checking a box before making an order. This process will be recorded. Therefore, we store the following data: your name, surname, address, email address, birthdate and phone number.

After making an order, the purchaser is obliged to make a payment and is redirected to the website of the payment platform provider, which is Stripe Technology Europe Limited, with company number 599050, and with its registered address at 3 Dublin Landings, Dublin D01C 4E0, Ireland („STRIPE”). STRIPE's terms of use and privacy policy are available to purchasers here.

The processing of personal data is carried out following Article 6(1) DSGVO based on the necessity of the performance of the contract, e.g. to be able to identify purchasers, for correspondence with them, and to realise the order. These above-mentioned data are collected solely for the purpose of the ordering and delivering process. Failure to provide the aforementioned mandatory data or providing erroneous or false data makes it impossible to make an order.

All personal data will be deleted after the completion of your order if we are not legally obliged to keep them (e.g. for accounting purposes).

Data analysis on the website

We do not carry out any web analyses on the website and do not use any web analysis tools. The above-mentioned visitor and usage data is therefore not evaluated.

Social plugins

We do not use social plugins on our website. You will only find simple links to social media sites such as Facebook and Instagram, but we do not track your behavior.

Data security

We use a common encryption technology in connection with the highest encryption levels that are supported by your browser. If a page on our website was/is being transmitted encrypted it is shown by the lock symbol in the address bar of your browser.

Additionally, we use appropriate technical and organizational security measures to protect your data from accidental or intentional manipulation, partial or complete loss, destruction, or to prevent unauthorized access by third parties. Our security measures are continuously upgraded according to the latest technological developments. (Implemented encryption: SSL with certification Let's Encrypt).

Right to information, correction, deletion

You have the right to request information about any of the personal data we process. In particular, you have the right to request information about the purpose of the processing, the categories of personal data, the categories of recipients who will have access or were disclosed with your data, the duration periods for saving the personal data, whether there is a right to adjust/correct, erase, restrict or object, the transmission of data, the source of your data if not collected through us and if we use automatic decision-making technologies including profiling.

Additionally, you have the right to revoke a previously granted consent to use your personal data at any time.

If you wish to exercise the aforementioned rights, contact us via the provided contact details.

If you believe that the processing of your personal data is inconsistent or contradicts the applicable data protection laws you have the possibility to lodge a complaint with the Data Protection Authority of the Principality of Liechtenstein.

Version February 2024